

Weather-Related Power Outages – Sustained High Temperatures

- El Paso Electric (EPE) is experiencing three main factors which could lead to outages, these include:
 - Sustained hot weather; Customer and load growth in our region; Aging infrastructure at the distribution level (wires/cables and transformers) that EPE is addressing
- Outages are expected to occur; sustained heat strains our grid and outages typically happen at substations and distribution
 - Consecutive triple-digit weather means that there is also additional, consecutive demand for energy as customers are relying on their A/C to stay cool
- It is important to call us so we can send crews promptly (Smart Meters will automate the restoration process by finding the issue more quickly)
- It is important to not panic; once reported, crews will work to restore power as safely and quickly as possible
- El Paso Electric's outage map is key to see impacted areas – Estimated Times for Restoration (ETR) are also provided. (If legend displays red bar, we are in a Multiple Outage Event and ETRs will not be available)
- EPE's goal is to minimize the number of outages and we are working on implementing technology (Smart Metering/ Advanced Metering Systems) that will help us get there.
- El Paso Electric is consistently #1 in [Reliability in Texas](#)